UNIVERSITY OF ALCALÁ
LIBRARY AT GLANCE

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University of Alcalá
I. BRIEF OVERVIEW

II. HISTORY

III. ORGANIZATIONAL STRUCTURE
I. BRIEF OVERVIEW. UAH LOCATION

The University of Alcalá is divided into three different campuses:

- The historical campus in the city center;
- The external campus (which includes the Scientific and Technological areas of the University) on the outskirts;
- And a third campus in the city of Guadalajara
I. BRIEF OVERVIEW. UAH DATES AND FACTS

DATES

1293  Sancho IV of Castilla sets up the General School in Alcalá (latin Complutum)
1499  Foundation of University Complutense by Cardinal Francisco Jiménez de Cisneros
1836  Moved to Madrid
1975  Open again as campus of UCM in Alcalá
1977  New University of Alcalá

FACTS

► 500 years ago Cisneros brought for the first time students
► During the sixteenth and seventeenth centuries, the University of Alcalá became a major center of academic excellence whose model was transferred to America
► World Heritage since 1998
► Well-known students such as: Nebrija, Lope de Vega, Fray Luis de León, San Juan de la Cruz, Ignacio de Loyola
► Cervantes Prize (since 1976)
► The first multilingual Bible was printed in Alcalá (1520)
I. BRIEF OVERVIEW. UAH PRESENTATION
I. BRIEF OVERVIEW. UAH GENERAL DATA*

- 30,328 students
- 1,800 teaching staff
- 800 administrative officers
- 36 undergraduate degrees
- 46 official master programs
- 36 PhD programs
- 143M € annual budget

*Academic year 2013-2014
I. BRIEF OVERVIEW. UAH RESEARCH INFORMATION*

- 385 research projects/119 awarded
- 190 research contracts/125 awarded
- 80 collab. agreeem. /52 awarded
- 75 patents requested (last 5 years)
- 160 doctoral theses examined
- 10,334 ISI articles published (since 1980)

*Academic year 2013-2014
I. BRIEF OVERVIEW. UAH MATERIAL RESOURCES INFORMATION*

- 578.252 volumes in Library
- 109.384 e-books
- 30.332 e-journals
- 82 databases
- 8.287 e-resources in open access

*Academic year 2013-2014
II. HISTORY

1510  The University Colleges (San Ildefonso and twenty-five lesser colleges) Constitutions regulated the functioning of the libraries and archives.

1510-1514  Cardinal Cisneros promoted an important biblical and philological project, enriching the library with a unique collection of manuscripts and books.

1514-1517  The Complutense Polyglot Bible was printed by Arnau Guillén de Brocard in Alcalá de Henares.

1985  University Library (University Statues, 1985)
III. ORGANIZATIONAL STRUCTURE

The University Library is a functional unit that manages resources and documentary media and to support activities related to the operation and management of the University (University Statutes, 2003, art. 215)

**Policies:** Regulations and Library Committee

**Strategic Plan:** 1st 2008-2011; 2nd 2012-2014, 5 items are delivered in strategy (management, communication, information resources, information access and services)
III. ORGANIZATIONAL STRUCTURE. STAFF

Library Staffing = 79

12 management positions
17 librarians
45 assistants
5 administrative professionals
III. ORGANIZATIONAL STRUCTURE. CENTRAL SERVICES

Centralized management model with rules, processes and common procedures

Central Services
- Acquisition
- Automation and Networking
- Interlibrary Loan
- Collection Description
- Circulation
III. ORGANIZATIONAL STRUCTURE. SERVICES (I)

Structure is decentralized in terms of services: 10 service points spread over three campuses and two locations (Alcala de Henares and Guadalajara)

<table>
<thead>
<tr>
<th>Area*</th>
<th>20,438 m²</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seating</td>
<td>3,175</td>
</tr>
<tr>
<td>Shelving</td>
<td>16,809 linear metres</td>
</tr>
<tr>
<td>PCs</td>
<td>260 (84 laptops)</td>
</tr>
</tbody>
</table>
| Budget            | 1,333,732,52 €

*General data (2014)
III. ORGANIZATIONAL STRUCTURE. SERVICES (II)

Services for Students and Alumni

• Computers and Available Applications
• Borrow a Laptop
• Printing, Scanning and Photocopying
• Wireless Computing and VPN
• Study Rooms and Media Learning Spaces
• Disability Services
• Borrow and Renew (via Library catalog my account)
• Catalog (SirsiDynix Symphony) and Discovery (Serials Solutions Summon) so-called Buscador interface
• Instruction and Workshops in-person or in classroom (online research tools and resources and managing resources and creating bibliographies with RefWorks or EndNote)
III. ORGANIZATIONAL STRUCTURE. SERVICES (III)

Services for Faculty

• Research Help (Research and Subject Guides, Online Searching Tutorial, Workshops)
• Interlibrary Loan and Article Delivery (via UAH user account)
• e-BUAH Scholarly Digital Repository
• Copyright information
• Personal Data Managing
• Measuring Research Impact: Impact Factor, Citation Analysis, and other Metrics (Scopus h-index, Eigenfactor, Impact Factor (IF), Journal Citation Reports, Citation Analysis, and other tools
III. ORGANIZATIONAL STRUCTURE. LEARNING RESOURCE CENTRE (LRC/CRAI)

- New library model library adapted to European Higher Education Area (EHEA) teaching model

- Support of teaching, learning and research activities and teaching innovation

- Reorganization of the library structure (centralized) and implementation of new services such as media learning spaces
III. ORGANIZATIONAL STRUCTURE. QUALITY

**The trip to the quality**

Quality management + marketing = continuous improvement + dissemination of services = increase efficiency + user satisfaction = **excellence**

• 2009 EFQM* European 300+ Seal  
• 2011 EFQM European 400+ Seal  
• 2013 EFQM European 400+ Seal (renewed)  
• 2015 renew it again or get 500+

*European Foundation for Quality Management
THANK YOU FOR YOUR ATTENTION

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